

Executive Responses to the Scrutiny Review of the Role of Community Safety CCTV

Panel Recommendation		Response	Ownership
Community Safety CCTV Cameras			
1	Recommendation 1: That the Head of Safer Communities Unit be given a specific role in the strategic management of the community safety CCTV function and that, as part of this, consideration be given to bringing the CCTV strategic management post under Community Safety line management.	Agreed – The borough CCTV Strategy already lies within the remit and portfolio of Crime and Community Safety. On completion of the current CCTV strategy, the CCTV Co-ordinator's post was moved to Environmental Services. This was considered to be a temporary measure with the intention of reviewing this situation and possibly advertising the post externally with management responsibility reverting to the Community Safety Team/Safer Communities Service. It is imperative now that this post is externally advertised and the strategy is updated. The CCTV Steering Group is currently Chaired by the Executive Member for Crime and Community Safety. We suggest that the Vice - Chair role falls to the Head of the Safer Communities Service and that responsibility for the Tasking Group be taken over by CST. Community Safety and Street Scene are considering options around management structures and how these may be funded.	Head of Safer Communities
2	Recommendation 2: That, following the move to the new Control Room and prior to the renewal of the CCTV operating contract, a full management review be undertaken on the operation of community safety CCTV	Agreed – It is clear from the review that the points suggested require attention as soon as the new Control Room has opened. This should be a first task for a CCTV Co-ordinator or consultant and should be	Head of Safer Communities/ Head of Street Scene

	<p>function and that this specifically considers:</p> <ul style="list-style-type: none"> ▪ Practices and procedures ▪ The option of merging the traffic enforcement and community safety functions ▪ Improved co-ordination with the traffic enforcement ▪ Appropriate management structures including the need for a separate manager for the community safety function 	<p>overseen jointly by the services mentioned above. The Co-ordinator will be asked to review the management and strategy, so that we can use them more flexibly and maximise the benefits to our residents. The joint operation of the Community Safety and Traffic Enforcement control room will be one of the benefits of the new control room opening shortly. A management structure and policy is being developed jointly between Community Safety and Street Scene. The option of a single team is being explored.</p>	
3	<p>Recommendation 3:</p> <p>That, in order to ensure the ongoing effectiveness of the Community Safety CCTV system, regular performance monitoring be undertaken by the Safer Communities Partnership and annual independent reviews be commissioned on its overall effectiveness</p>	<p>Agreed – We fully agree that regular performance monitoring should be undertaken. This is a role for the existing CCTV Steering Group and Performance Management Group to report to SCEB. The option of commissioning a CCTV Lay Visitor Panel is being explored as a possible way of delivering independent review. In relation to annual independent reviews, a first review should be undertaken within a year of the new arrangements being in place.</p>	Head of Safer Communities
4	<p>Recommendation 4:</p> <p>That the Safer Communities Partnership takes specific action to develop further the working relationships between the Police Service and the Community Safety CCTV control room and, in particular, the provision of regular and scheduled briefings by the Police Service for operators and inviting and encouraging the Police Service to play a more active role in the CCTV control room.</p>	<p>Agreed – The Parking Operations Manager and/or the CCTV Control Room Manager attend the bi-weekly Police Tasking Group. The new police airwave radio is in use in the control room and we are offering Haringey Police the opportunity to post an officer in the new control room at times to be agreed. The police are passing information about lost or stolen vehicles to the control room on a daily basis. Protocols around information relating to individuals are being negotiated within</p>	Head of Safer Communities/ Head of Parking

		legislative guidelines. The new control room has been designed with space for police to work there.	
5	Recommendation 5: That urgent bids for appropriate funding by the Council and its partners to replace and upgrade re-locatable CCTV cameras be strongly supported and that the Executive makes this a priority.	Agreed – A Council bid has been submitted and £500,000 capital funding has been earmarked, subject to a full business plan being submitted to the Executive. It is proposed that any new cameras should be seen as complimentary to both areas of business with locations to be determined by consideration of both Community Safety and traffic management priorities. The current re-locatable cameras will be offered to services within the partnership which can better utilise these cameras for the purposes for which they were designed and given their operational constraints.	Head of Parking/ Community Safety Manager
6	Recommendation 6: That the priority of community safety over parking enforcement be clearly articulated to operators and included in the written procedures of the control room.	Agreed – A new policy statement is being drafted which will state that between 7am and 7pm traffic management will have priority use of all cameras unless there is a critical incident or there is clear information about an immediate crime pattern. Between 7pm and 7am community safety will have priority use of the cameras.	Head of Parking/ Community Safety Manager
7	Recommendation 7: That the Head of Parking Services, in liaison with appropriate officers from the Community Safety Team, be requested to enter into discussions with Transport for London to explore the feasibility of their cameras being accessed by Haringey's Community Safety CCTV operators.	Agreed – Parking Service are in the process of obtaining the details and locations of all CCTV cameras that are owned or controlled by TfL within Haringey. Once details are confirmed negotiations will take place to with a view to allowing the TfL cameras to be used by CCTV operators when not in use with TfL.	Head of Parking

8	Recommendation 8: That, subject to the strict maintenance of appropriate security standards, work be undertaken by relevant Control Room staff with appropriate stakeholders to increase awareness of the procedure for obtaining images and consideration given to making the process simpler.	Agreed – The new CCTV control room will have a different recording system to the current control room. New simplified protocols will be established, and made available to the relevant stakeholders, following the opening of the new Control Room and the establishment of overall policies and procedures. A new communications strategy will be developed and the procedures will be made available via the internet and intranets for partnership organisations for all relevant stakeholders.	Community Safety Manager/ Head of Parking
Video Sentry:			
9	Recommendation 9: That the Safer Communities Partnership considers the creation of a sustainable support system for Video Sentry.	Agreed – The Video Sentry Unit is part of the Haringey Police's establishment and there are no plans to change or remove this.	Head of Safer Communities/ Haringey Police Borough Commander
Strategic Issues:			
10	Recommendation 10: That all proposals for the purchase of CCTV cameras by the Council and the key strategic partners represented on the CCTV Steering Group be routinely referred to it for comment prior to approval.	Agreed – This proposal will be fully discussed and monitored at the CCTV Steering group.	Head of Safer Communities/ Head of Street Scene
Resident and Trader Organisation Views:			
11	Recommendation 11: That the CCTV Steering Group be requested to develop a communication strategy in order to develop greater public awareness of the various CCTV systems in place and their purposes and that consideration be given within this to; <ul style="list-style-type: none"> • The involvement of Area Assemblies and the Police Safer Neighbourhood Teams • The option of setting up a CCTV Lay Visitor 	Agreed – This Communication Strategy will be part of the Community Safety overarching communications strategy to be developed during 2007. <ul style="list-style-type: none"> • The strategy will be included in officers' presentations to various Area Assemblies and Safer Neighbourhood Ward Panels The strategy will include:	Head of Safer Communities/ Head of Parking

	<p>Panel</p> <ul style="list-style-type: none"> • Appropriate signage 	<ul style="list-style-type: none"> • A commitment to explore the setting up of a CCTV Lay Panel • Proposal to improve the signage relating to CCTV across the borough 	
12	<p>Recommendation 12:</p> <p>That the appropriate Neighbourhood Managers be requested to work with Town Centre Managers and traders to develop options for improving the operation of the radio links between traders.</p>	<p>Agreed – It has been agreed that the relevant Safer Neighbourhood Teams, Neighbourhood Managers, Town Centre Managers and traders liaise to establish improvements to the radio link system and report back options to the Community Safety Team. As well as existing schemes, on Tottenham High Road, Shop Watch in Wood Green, Crouch End, there are plans to extend the systems into new areas which do not benefit from the radio links systems at present e.g. West Green Road.</p>	<p>Head of Safer Communities/ Head of Neighbourhood management</p>

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